



## CARITAS AND REFAID FOR EARTHQUAKE RESPONSE

The trellyz RefAid app and Caritas Tanger are working together to make services and resources available to survivors of the earthquake in Morocco.

After the initial search and rescue to find survivors of the earthquake in Morocco, the victims of the earthquake must deal with urgent issues on top of their grief. A disaster like this has long-lasting impacts. People first must meet their immediate needs like food, water and shelter. And then they are faced with displacement and trying to rebuild their lives and livelihoods. But in this kind of a crisis it is difficult for people to find the help they need, where they are.

RefAid = Refuge. RefAid is a mobile app that allows users to find the aid closest to them, on a map. It even works offline. The RefAid app has been available in Morocco for nearly 3 years, through its partnership with Caritas Tanger and others. It has been used in 50 countries to help people displaced by any number of disasters and wars. It can be downloaded for free in the [Google Play Store](#) and the [App Store](#).

Coordination of assistance to those impacted by the earthquake will be one of the greatest challenges to actors responding to the crisis and coordination and collaboration are critical to providing life-saving services and avoiding costly duplication and waste. The RefAid platform allows trusted service providers to list, map and manage their services and publish them to those in need through the app. It provides visibility agencies and organizations involved in the response to this crisis, allowing them to see what is available where and to make critical referrals.

Caritas Tanger has experience in mapping services in the app and for vetted service providers. It takes less than a minute to add a service, tagged by location and type. We urge the many humanitarian actors currently and soon-to-be on the ground to add their services to the RefAid app.